

Why use Trade Travel?

Trade Travel has been in business since 1992 and is fully accredited with ATAS and AFTA, the governing agencies within the Travel Industry. Trade Travel hold a “Consumer Protection Policy” giving their customers added protection of their funds, since the deregulation of the Travel Industry.

It is important to note that travel agencies that bear the ATAS symbol have met strict criteria in order to become nationally accredited. Their accreditation means they are financially viable; credible, well trained and a professional business. There has been too many instances of late where consumers have lost thousands of dollars due to insolvent wholesalers.

They are required to conduct business in compliance with Australian Consumer Law and in accordance with ATAS Charter and [Code of Conduct](#).

In fact, ATAS accredited agents are travel experts who can offer you access to a large variety of products and destinations across Australia and the world, the best suppliers and first-to-market offers. They will provide you with friendly service and create a hassle free and convenient travel experience, from beginning to end.

ATAS or the AFTA Travel Accreditation Scheme, is administered by the industry association, the [Australian Federation of Travel Agents](#) (AFTA).

Why use a Travel Agent?

Researching your next trip is an exciting stage in your travel plans. Booking with an ATAS accredited agent means you’re in safe hands and can travel with confidence.

1. PEACE OF MIND

ATAS travel agents have met strict standards and criteria in order to become nationally accredited. Their accreditation means they are the best in the industry, credible, well trained and professional businesses. This means you can book your travel knowing you’re in the safe hands of a trusted and reputable travel agent.

2. EXPERT GUIDANCE

Agents are trained destination and product experts and know how to sort through the myriad of travel information available. Their industry knowledge and network means they have access to the best product suppliers and first-to-market offers to ensure you get access to the best quality travel experiences.

3. TIME SAVING

An agent has a world of travel information at their fingertips, saving you countless hours of online searching and frustration.

4. CONVENIENCE

Travel agents are a “one-stop shop.” They can handle every aspect of your travel—from booking airline tickets, ground transfers, tours and activities, travel insurance and so much more. They are often cheaper especially for complicated itineraries, clarify the fine print on penalties and restrictions.

5. EXTRA VALUE

Agents have access to exclusive deals and will find the best products for the best value—that fit your unique travel needs. It’s proven that they provide a service that is better, faster, and more affordable than you can do yourself.



6. PROFESSIONAL ADVICE

Your agent ensures you get where you want to go, when you want to go, and is there to provide timely, insightful, professional guidance along the way. Their experience counts!

7. A PERSONAL TOUCH

Travel agents offer a personal touch that is invaluable. From an extra pair of eyes to ensure the accuracy of your booking details, to advice with visa application, assistance with travel documentation, valuable travel hints and tips, can store travel preferences including passport numbers and frequent flyer number to save you retrieving them each and every time you travel. Some travel agents also offer 24-hour service so you're not outsourced to an overseas call center in the event of an emergency.

8. UNBIASED RECOMMENDATIONS

Travel agents work for their clients, not for a travel supplier. Let your agent do the work for you—they'll filter your options and provide only the recommendations that make the most sense for you.

9. YOUR PERSONALISED TRAVEL SPECIALIST

A perfectly planned trip made just for you is priceless! A professional travel agent is trained to make your entire experience from start to end - hassle-free. As your trusted adviser, not only do they tailor the itinerary to suit your needs they can guide you to the right restaurant, museum, or off-the-beaten-track excursion – that's perfect for you.

10. CUSTOMER ADVOCACY

If you experience a problem while travelling, your agent acts on your behalf as your personal travel advocate. If your flight is delayed or cancelled, if you need to reschedule, if a supplier ceases to trade, or a natural disaster or personal accident occurs, the agent can provide support and assistance in a timely manner. Always book through an accredited ATAS travel agent.

